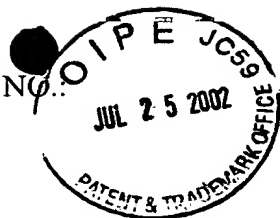


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PATENT APPLICATION  
09/712,017

8-7-02

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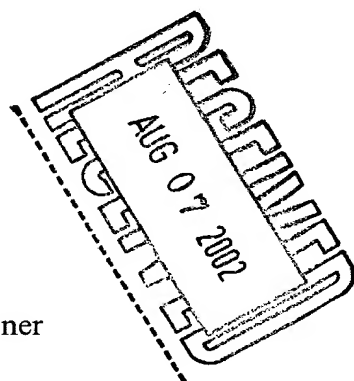
In re Application of: William A. Perry, Jr. et al.

Serial No.: 09/712,017

Filing Date: November 14, 2000

Group Art Unit: 2152

Title: METHOD AND APPARATUS FOR AUTOMATED  
ASSISTANCE IN CONFIGURING CUSTOMER PREMISES  
EQUIPMENT



Assistant Commissioner  
for Patents  
Washington, DC 20231

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*Willie Jiles*

Willie Jiles

Dear Sir or Madam:

**SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT**

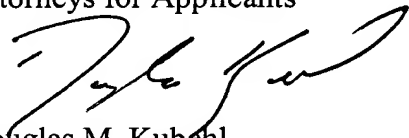
Applicants respectfully request, pursuant to 37 C.F.R. §§ 1.56, 1.97 and 1.98, that the references listed on the attached PTO-1449 form be considered and cited in the examination of the above-identified patent application. Copies of the references are enclosed for the convenience of the Examiner. No representation is made that a search has been made, that the references are material to the patentability of the present application, or that the references qualify as prior art.

**REMARKS**

Applicants believe that this Supplemental Information Disclosure Statement has been filed before the mailing date of the first Office Action in this case. Pursuant to 37 C.F.R. § 1.97(b), Applicants believe that no fee is due. The Commissioner is hereby authorized to charge any fees or credit any overpayments to Deposit Account No. 02-0384 of Baker Botts L.L.P.

Respectfully submitted,

Baker Botts L.L.P.  
Attorneys for Applicants



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Date: July 25, 2002